

2335 KALAKAUA AVE, HONOLULU HI 96815 | 808-777-4890 | BLUENOTEHAWAII.COM

Position: Host

Salary: \$14 per hour **Job Type**: Part Time

Schedule: Evening / Dinner Shifts

Blue Note Hawaii is seeking Hosts & Hostesses to join our team! As the first point of contact for patrons, responsibilities include greeting guests and checking them in through our ticketing platform and guest list. Solid organizational and people is a must to ensure a positive dining experience from the moment guests arrive until their departure.

Job Responsibilities

- Welcome guests to the venue
- Check tickets and scan them into TicketWeb and monitor guest lists
- Provide seating information and party size to servers so guests can be seated
- Greet customers upon their departure
- Coordinate with wait staff about available seating options
- Maintain a clean reception area
- Cater to guests who require extra attention (e.g. children, elderly)
- Answer incoming calls and address customers' queries
- Assist wait staff as needed

Requirements & Skills

- Previous work experience as a Host/Hostess or Waiter/Waitress
- Understanding of restaurant etiquette
- Familiarity with health and safety regulations
- Demonstrable customer-service skills
- Excellent communication skills (via phone and in-person)
- Strong organizational skills with the ability to monitor the entire dining and bar area
- Availability to work in shifts as needed
- Good physical condition to walk and stand during an entire shift
- High school diploma; hospitality certification is a plus

About Blue Note Hawaii

Blue Note is an international premier music venue. The Hawaii club is located on the second floor of the Outrigger Waikiki Beach Resort. We host amazing talent from across the globe. Blue Note Hawaii features leaders in jazz, as well as musicians of other genres, including reggae, rock, pop, comedy and top local island artists. Joining our family, you will be part of creating memorable experiences for guests and artists.